

## **German Mutual Insurance Company PRIVACY STATEMENT**

At German Mutual Insurance Company, we value you as a customer and your right to privacy is a priority. We promise that when you purchase German Mutual Insurance Company products you will receive fair, courteous and prompt service. Just as importantly, we promise that the information we obtain about you will be treated responsibly. Therefore, German Mutual Insurance Company wants you to be aware of the privacy practices we have established.

### **What information do we collect about you?**

We collect personal information about you from the following sources:

- Information we receive from you on applications and other forms;
- Information about your transactions with us or others; and
- Information we receive from a consumer reporting agency.

### **What categories of information do we disclose and to whom?**

We do not disclose any personal information about our customers or former customers, except as permitted by law. By law, we are permitted to use the above information to underwrite your account, service your transactions and administer any claim. We do not supply information to companies that perform marketing services.

### **How do we protect the confidentiality and security of your information?**

We restrict access to personal information about you to those employees who need to know that information to provide products and services to you. We maintain physical, electronic, and procedural safeguards that comply with federal regulations to guard your personal information.

### **Do you have any questions about our privacy policy?**

We want you to understand how we use the information we collect. You may request the name and address of the consumer reporting agency from which we have obtained a report on you, if any. You may request that the consumer reporting agency provide you with a copy of the report it makes as well as correct any information. You will need to contact the consumer reporting agency to correct any information given to us. Please contact us if you have any questions about our privacy policy. You should provide your name, address, policy number and agent's name. You may contact us at:

German Mutual Insurance Company  
P.O. Box 230  
Napoleon, Ohio 43545

**Thank you for choosing German Mutual Insurance Company.**